# FOCUSED
## EDUCATION RESOURCES

# Fortinet's Security Awareness and Training Service:
# Education Edition
# FAQ

**Focused Education** shares information on services and resources that might be of interest to our members, to inform local decision-making and strategy development.

We understand there is a need among all citizens to develop greater awareness of how to navigate safely in the cyber-world. We have reviewed **Fortinet's** no charge *Security Awareness and Training Service*: *Education Edition*. We see value in the content which addresses a gap in available resources for K-12. Having the content modules offered in both English and French is a benefit to the Canadian context.

We encourage members to review this information from their district perspective, to determine whether, when, and how they might use this resource.

**Frequently Asked Questions**

This FAQ document will address questions that are commonly asked when a resource is being considered for use.

## What is Fortinet's Security Awareness and Training Service: Education Edition

As part of their Corporate Social Responsibility initiative, Fortinet has customized its Security Awareness and Training Service for the education sector to help staff become more cyber-informed, and to avoid breaches at school and home.

Beginning October 11, 2023, this service is being made available at no cost, to K-12 school districts across Canada, in both English and French.

## What does the service include?

The service includes training modules, quizzes and knowledge checks, short videos, and reference tools. It currently includes 23 modules, 10 of which are tailored specifically to education now, with the remaining 13 in revision.

Reference materials are updated regularly to reflect new information related to security awareness.

## What is the value of the service?

The value of increasing security awareness among K-12 may include:

- Creating better protection for personal data; for staff as employees, and for the district/system as a whole.

- Reducing risks of privacy breaches by staff.

- Reducing IT costs related to managing infections and removing malware.

- Increasing staff knowledge and confidence in working within a cyber-secure environment.

- Increasing a district's overall cybersecurity maturity.

## Where do the service training modules reside?

The service is hosted on U.S. servers.

## How is district access to the service managed?

- **Licensing**

  In British Columbia, Fortinet is partnering with IBM to manage district access. Districts would order the resource through IBM for $0 per user. This is to enable Fortinet to provision district access to the service. See contact information below.

- **Administration Interface**

  Districts are provided with their own administrative interface. This enables them to permission and enable user access, to monitor activity and develop reports to inform their security awareness planning.

## What data is collected by Fortinet?

Fortinet will have a record of which districts have opted to use the service through their order with IBM. The reporting data collected is configurable. It could include start and completion date for the content modules, first name, last name, and work email.

## How do staff obtain access to the system?

There are several options for creating user access, all of which require a work email, from a recognized domain. These include:

- Email with unique password (Fortinet account)
- SSO (SAML2) – Customer based solution

Users can be imported using:

- CSV import
- LDAP import
- Provisioning of users individually

## Why do staff need individual access?

The training is for individual use. Similar to a learning management system (LMS) application, as users complete each module and the accompanying quiz, they are advanced to the next module. This makes it possible to complete the training in multiple sessions.

There is an option for users to receive a certificate of completion at the end of the training.

## What branding appears in the service?

Fortinet has minimal branding in the service, similar to most of the digital resources being used by districts now.

Districts can add their own branding to materials such as tip sheets and posters. They can co-brand their view of the service website, as well.
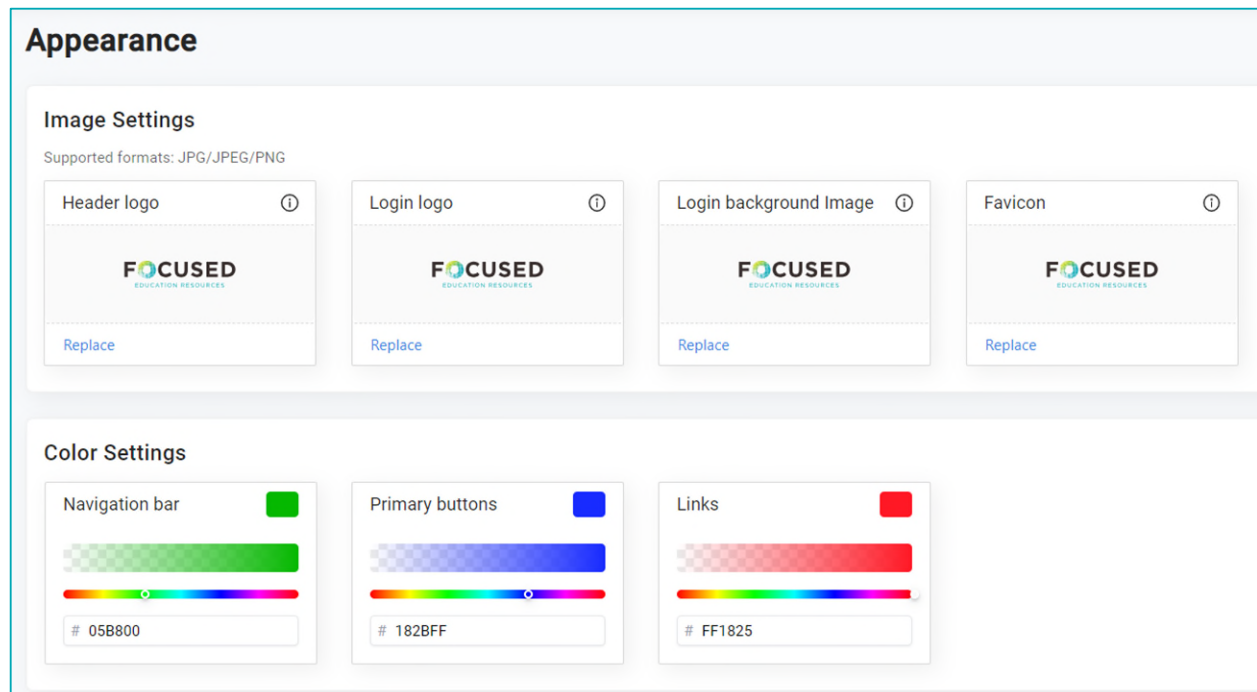


## Is this service for student use?

This service is for K-12 staff use. Fortinet is working with Canadian educators to develop and beta-test a no cost curriculum for five age groups within K-12. This student resource is being created using Canadian spelling. The materials will include a teacher's guide, ready-to-teach lesson plans, lesson slides, student handouts, and multimedia assets. See more information here:https://focusedresources.ca/en/education#cybersecurity-student-lessons.

### Contact Information

Interested districts should provide by email k12sat.bc@fortinet.com with the number of licenses requested. The Fortinet Team will coordinate with IBM K-12 to action all inquiries.